Coverage for: Individual, Family | Plan Type: EPO

BW NHHC HOLDCO, INC. DBA ELARA CARING MEDICAL ENHANCED EPO



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <u>www.myelaracaringbenefits.com</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call 1-866-920-1963 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Preferred Provider: \$4,500/individual or \$9,000/family per benefit period. Nonpreferred Provider: None.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Prescription drugs</u> , and the following services by a <u>preferred provider</u> : <u>Preventive care</u> , <u>emergency room care</u> , <u>urgent care</u> , <u>rehabilitative services</u> , <u>habilitative services</u> , <u>specialist</u> , and <u>primary care physician</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Preferred Provider: \$8,500/individual or \$17,000/family per benefit period. Nonpreferred Provider: None.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Penalties for failure to obtain preauthorization for services, premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.myelaracaringbenefits.com or call 1-866-920-1963 for a list of	



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You	u Will Pay	Limitations, Exceptions, & Other Important Information	
Medical Event	Services You May Need	Preferred Provider (You will pay the least)	Nonpreferred Provider (You will pay the most)		
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$40 <u>copayment</u> (<u>deductible</u> does not apply)	Not covered	P360 Teledoc covered at 0% coinsurance (deductible does not apply)	
	Specialist visit	\$60 <u>copayment</u> (<u>deductible</u> does not apply)	Not covered	Chiropractic care limited to 35 visits per benefit period.	
	Preventive care/screening/immunization	0% <u>coinsurance</u> (<u>deductible</u> does not apply)	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	30% coinsurance	Not covered	None.	
	Imaging (CT/PET scans, MRIs)	30% coinsurance	Not covered	Pre-certification is required.	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.myelaracaringbenefits.com</u>.

Common Medical Event	Services You May Need	What You Will Pay		Limitations Evacutions 9 Other	
		Preferred Provider (You will pay the least)	Nonpreferred Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.expressscripts.com.	Generic drugs	Retail: \$15 <u>copayment</u> (<u>deductible</u> does not apply) Mail order: \$30 <u>copayment</u> (<u>deductible</u> does not apply)	Retail: Not covered Mail order: Not covered		
	Preferred drugs	Retail: 25% coinsurance with a \$24 Minimum up to a \$67 Maximum. Mail order: 25% coinsurance with a \$48 Minimum up to a \$134 Maximum.	Retail: Not covered Mail order: Not covered	Copay applies to a 30-day supply Retail and Specialty drugs or 31–90-day supply Mail-Order prescription. Copay does not apply to preventive drugs required by the Affordable Care Act.	
	Non-preferred drugs	Retail: 33% coinsurance with a \$53 Minimum up to a \$137 Maximum. Mail order: 33% coinsurance with a \$106 Minimum up to a \$274 Maximum.	Retail: Not covered Mail order: Not covered		
	Specialty drugs	Retail: \$350 copayment (deductible does not apply) Mail order: \$350 copayment (deductible does not apply)	Retail: Not covered Mail order: Not covered	Specialty medications are limited to a 30-day supply, must be ordered from Accredo at 800-803-2523, require preauthorization and quantity limits and/or step therapy may apply; (deductible does not apply)	

 $^{^{\}star} \ \text{For more information about limitations and exceptions, see the } \underline{\text{plan}} \ \text{or policy document at } \underline{\text{www.myelaracaringbenefits.com}}.$

Common		What You	Will Pay	Limitations, Exceptions, & Other	
Medical Event	dical Event Services You May Need Preferred Provider Nonpreferred Provider (You will pay the least) (You will pay the m		Nonpreferred Provider (You will pay the most)	Important Information	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	30% coinsurance	Not covered	Pre-certification is required for Outpatient Surgery.	
	Physician/surgeon fees	30% coinsurance	Not covered	None.	
If you need immediate	Emergency room care	\$400 <u>copayment</u> (<u>deductible</u> does not apply)	Preferred Provider benefit applies	Copay waived if admitted. Non-emergency 30% coinsurance after \$400 copayment (deductible does not apply)	
medical attention	Emergency medical transportation	30% coinsurance	Preferred Provider benefit applies	None.	
	Urgent care	\$75 <u>copayment</u> (<u>deductible</u> does not apply)	Not covered	None.	
If you have a hospital stay	Facility fee (e.g., hospital room)	30% coinsurance	Not covered	Pre-certification is required.	
	Physician/surgeon fees	30% coinsurance	Not covered	None.	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	0% <u>coinsurance</u> (<u>deductible</u> does not apply)	Not covered	None.	
	Inpatient services	0% <u>coinsurance</u> (<u>deductible</u> does not apply)	Not covered	Pre-certification is required.	
If you are pregnant	Office visits	\$40 <u>copayment</u> (<u>deductible</u> does not apply)	Not covered	Dependent daughters are covered for this benefit. Cost sharing does not apply for preventive services. Depending on the	
	Childbirth/delivery professional services	30% coinsurance	Not covered	type of services, a <u>coinsurance</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).	
	Childbirth/delivery facility services	30% coinsurance	Not covered	Pre-certification is required.	

 $^{^{\}star} \ \text{For more information about limitations and exceptions, see the } \underline{\text{plan}} \ \text{or policy document at } \underline{\text{www.myelaracaringbenefits.com}}.$

Common		What You	Will Pay	Limitations, Exceptions, & Other Important Information	
Medical Event	Services You May Need	Preferred Provider (You will pay the least)	Nonpreferred Provider (You will pay the most)		
	Home health care	30% coinsurance	Not covered	Home health care visits limited to 60 visits per benefit period. Pre-certification is required.	
	Rehabilitation services	\$60 <u>copayment</u> (<u>deductible</u> does not apply)	Not covered	Physical, occupational, and speech therapy combined limited to 90 visits	
If you need help recovering or have other special health needs	Habilitation services	\$60 <u>copayment</u> (<u>deductible</u> does not apply)	Not covered	per benefit period. All other outpatient physical therapy services 30% coinsurance.	
	Skilled nursing care	30% coinsurance	Not covered	Skilled nursing care limited to 25 days per benefit period. Pre-certification is required.	
	Durable medical equipment	30% coinsurance	Not covered	Pre-certification is required for DME over \$1,500.	
	Hospice services	30% coinsurance	Not covered	Pre-certification is required.	
If your child needs dental or eye care	Children's eye exam	0% <u>coinsurance</u> (<u>deductible</u> does not apply)	Not covered	None.	
	Children's glasses	Not covered	Not covered	Not covered.	
	Children's dental check-up	Not covered	Not covered	Not covered.	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

• Acupuncture

Dental care

• Non-emergency care when traveling outside the U.S.

Bariatric surgery

Infertility treatment

Private-duty nursing

Cosmetic surgery

Long-term care

• Routine foot care

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care, limited to 35 visits per benefit period
- Hearing aids, limited to 1 pair per 36 months up to \$2,000 per hearing aid
- Routine eye care
- Weight loss programs

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.myelaracaringbenefits.com</u>.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-920-1963.

Traditional Chinese (中文): 如果需要中文的幫助, 請撥打這個號碼 1-866-920-1963.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-920-1963.

Pennsylvania Dutch (Deitsch): Fer Hilf griege in Deitsch, ruf 1-866-920-1963 uff.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-920-1963.

Samoan (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-866-920-1963.

Carolinian (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-866-920-1963.

Chamorro (Chamoru): Para un ma ayuda gi finu Chamoru, a'gang 1-866-920-1963.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a B (9 months of in-network pre-natal c delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
■ The plan's overall deductible \$4,500 ■ Specialist copayment \$60 ■ Hospital (facility) coinsurance 30% ■ Other coinsurance 30%		■ Specialist copayment \$60 ■ Hospital (facility) coinsurance 30%		■ The <u>plan's</u> overall <u>deductible</u> \$4,5 ■ <u>Specialist copayment</u> \$ ■ Hospital (facility) <u>coinsurance</u> 30 ■ Other <u>coinsurance</u> 30	
This EXAMPLE event includes see Specialist office visits (prenatal care Childbirth/Delivery Professional See Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and be Specialist visit (anesthesia)	e) vices	This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)		This EXAMPLE event includes services like: Emergency room care (including medical supplies) Diagnostic tests (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)	
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
<u>Deductibles</u>	\$4,500	<u>Deductibles</u>	\$300	<u>Deductibles</u>	\$1,300
<u>Copayments</u>	\$10	<u>Copayments</u>	\$500	<u>Copayments</u>	\$700
Coinsurance	\$2,400	Coinsurance	\$1,200	Coinsurance	\$0
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$20	Limits or exclusions	
The total Peg would pay is	\$6,970	The total Joe would pay is	\$2,020	The total Mia would pay is	\$2,000