

Elara Caring's Clock-In Assessment Tool (CAT)

An automated check-in system that allows you to report client health changes by phone to our interdisciplinary team for quick follow-up.

We care where you are.



For many clients, you may be the only person who sees them for days at a time.

This automated call system tool allows you to become a first-line of alert so we know about a health decline before it becomes a crisis.

Benefits

- CAT is designed to capture information you report on behalf of your client to potentially **prevent hospitalizations, emergency department visits and falls** for your client.
- Provides **real-time alerts** for appropriate nurse intervention when health changes occur
- **Access support** for client reported changes in condition when you and your client need it most. No holding online. Quick and secure access.

Answering just **a few simple questions** by phone near the **start of every shift**, could make the difference in **preventing a hospitalization** or emergency room visit.

Clock-In Assessment Tool (CAT) How-To Guide



Aide Instructions for Using the CAT System:

1. Clock-in normally using the phone system when your shift starts.
2. As you prepare to assist your client with daily activities, note any changes in condition or events that need to be reported during the clock-in assessment tool call.
3. You will receive an automated call on your cell phone identified as Elara Caring:
 - Enter your PIN when asked, and answer all questions asked.
 - Listen carefully to each question and respond by pressing 1 for yes or 2 for no.
4. If at any point during your shift, a change in condition presents, call 855.722.0005.

Sample Questions

Since last visit does your client report:

- a recent unreported fall?
- new pain, numbness or dizziness?
- fever, chills, vomiting, diarrhea, increase or decrease in urination or loss of appetite?
- new skin breakdown, discoloration, rashes or burns?
- experiencing any new behavioral changes like loneliness, sadness or distress?
- visiting the emergency room or being admitted to the hospital?

“If I visit a client and see any changes or have a concern, I can call immediately and report it in the clock-in assessment tool (CAT). A nurse calls right after I make my report. I love the fact that the system is easy to use and I no longer have to wait on a call to report any incidents. I’m very happy with the CAT system and love the way it helps my clients, as well the communication it provides between the Elara Caring and myself. “

- Maireny, Aide, NY

Questions? Call your local office and ask for your Care Coordinator.