

# Clock-In Assessment Tool (CAT)

## from Elara Caring

Each visit, after you clock-in, you will receive an **automated phone call** asking you a few questions about how your client is doing.



## You Can Help

For many of our clients, **YOU** are the only person they may see for days at a time.

**YOU** are the eyes and ears of the Elara Caring interdisciplinary team.

Information that **YOU** have about how your client is doing today, could make the difference in preventing a hospitalization or emergency room visit.

### HHA Instructions for Using the CAT System:

1. Clock-in normally using the phone system when your shift starts.
2. As you prepare to assist your patient with daily activities, note any changes in condition or events that need to be reported during the clock-in assessment tool call.
3. You will receive an automated call on your cell phone identified as Elara Caring:
  - Enter your PIN when asked, and answer all questions asked.
  - Listen carefully to each question and respond by pressing 1 for yes or 2 for no.
4. If at any point during your shift, a change in condition presents, call 844.515.0005.

### Sample Questions

#### Since your last visit, has your patient:

- been admitted to the hospital?
- visited an ER or Urgent Care?
- experienced an unreported fall or injury?

#### Does your patient report:

- increase in pain, numbness or loss of balance?
- flu-like symptoms?

#### Does your patient report:

- any wounds, rashes, burns or skin color changes?
- feeling lonely or depressed?

#### Are you concerned that:

- your patient may not be taking their medication?

Do you have any other concerns related to the patient, including food supply, environmental hazards, abuse, or neglect that require immediate attention?

**If you have any questions, please contact your supervisor or visit the CAT webpage at [Elara.com/CAT](http://Elara.com/CAT).**