



All Team Members,

I wanted to give you a quick update on our Elara TeleHealth offering, which we believe is extremely helpful for our patients during this COVID-19 pandemic. We are in the final stages of rolling out Elara TeleHealth across our 16-state footprint. We have conducted training for the team members who will be working with telehealth patients, and we have already conducted telehealth visits with patients.

While there have been some encouraging signs related to COVID-19, we realize this pandemic will not end quickly. Elara TeleHealth keeps our caregivers and patients from potential exposure to the virus, and also allows patients to remain connected to their primary physicians.

Our COVID-19 crisis team continues to meet daily, and we constantly monitor the latest data and information from the Centers for Disease Control and Prevention (CDC). We will continue to keep you informed as new information becomes available.

Also, we are comfortable with our current personal protective equipment (PPE) supplies and have established additional supply lines for the foreseeable future. Keeping all team members safe is our utmost priority, and we take that responsibility very seriously.

You exemplify our mission — Right Care, Right Time, Right Place.

A handwritten signature in black ink, appearing to read "Scott Powers", is positioned above the typed name.

Scott Powers

Chief Executive Officer

4.10.20